PRESENZA
ITALIA

# UTILITY SINK AND STORAGE CENTER

# INSTALLATION GUIDE AND USER MANUAL

**ITM. / ART. 410030**
**Model No. QL0192**

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# Safety Information

**READ AND SAVE THESE INSTRUCTIONS**

1. Inspect your unit before proceeding. Once you unpack your unit, check for chips, scratches, cracks, dents or scuff marks. If any damage is noticed, do not install.
2. Use this unit only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
3. Installation work and plumbing must be done by qualified person(s) in accordance with all applicable codes and standards.
4. Protect the entire surface during installation.
5. All holes drilled into the unit must be done from the finished surface side with extreme care and caulked very carefully to form a watertight barrier.

**DANGER:** Always wear safety goggles and gloves in order to avoid personal injury.

# Warranty

## ONE YEAR LIMITED WARRANTY

A thorough inspection must be made before installation and any damage must be promptly reported. We will not be liable for failures or damage that could have been discovered or avoided by proper inspection and testing prior to installation.

Conglom Kitchen & Bath warrants this product to be free from defects in materials or workmanship for one (1) year from the date of purchase. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Conglom Kitchen & Bath for all warranty claims.

This warranty is non-transferable and shall be voided if the unit is removed from its initial installation or if it is not installed following the manufacturer's instructions. It does not apply in the event of product damage due to the use of other than genuine Conglom Kitchen & Bath replacement parts, (Replacement parts may be obtained by e-mail at customer.service@conglomkb.com or by calling 1-877-333-0098 between 8:30 am - 5:00 pm EST) installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, harsh or abrasive cleaners and/or materials.

Under no circumstance shall we be held liable for personal injury or property damage resulting from improper installation or use of this product. We will not be held liable for inconvenience caused by loss of use of this product, costs incurred for labour or materials, removal and installation of replacement units, or any other incidental or consequential damages. Costs relating to obtaining access for repair or replacement are the responsibility of the user.

Our obligation shall be limited to the repair or replacement of a unit (at our discretion) that may prove, by our sole examination, to be defective under normal use and service during the warranty period.

Any failure of this product that is not traceable to a defect in material or workmanship is not covered by this warranty. These non-warrantable items include, but are not limited to:

- Improper installation not in accordance with manufacturer's instructions.
- Dents and/or scratches incurred during shipping, handling, or installation.
- Change in colour or finish due to chemical usage.
- Damage caused by failure to follow care and cleaning guidelines, including damage caused by the use of abrasive cleaners.
- Alterations made to the unit by the purchaser or installer.
- Damage caused by accidental impact, fire, flood, freezing, and normal wear.
- Bends and warping caused by forced connections, over-tightened fittings, and inadequate support during installation.
- This warranty does not extend to commercial and institutional installation or use.

## WARRANTY CLAIM PROCEDURE

If a claimable defect occurs or replacement parts are needed, please contact our customer service team at customer.service@conglomkb.com or 1-877-333-0098 (Service available in English and French, Monday - Friday from 8:30am - 5pm EST).

Before you make your call, please ensure that you have:

- Model number or description.
- Proof of sale.
- Details regarding the defect and/or part number.
- Name(s) and address(es) of the owner and/or installer.

# Pre-Installation

## TOOLS/MATERIALS REQUIRED (NOT SUPPLIED)

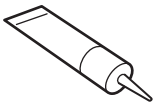
Adjustable wrench

Needle nose pliers

Phillips screwdriver

Utility knife

Pipe wrench



Sealant

Carpenter's level

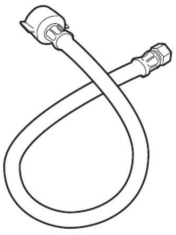
Safety goggles

Safety gloves

## PARTS REQUIRED (NOT SUPPLIED)

Tail Pipe

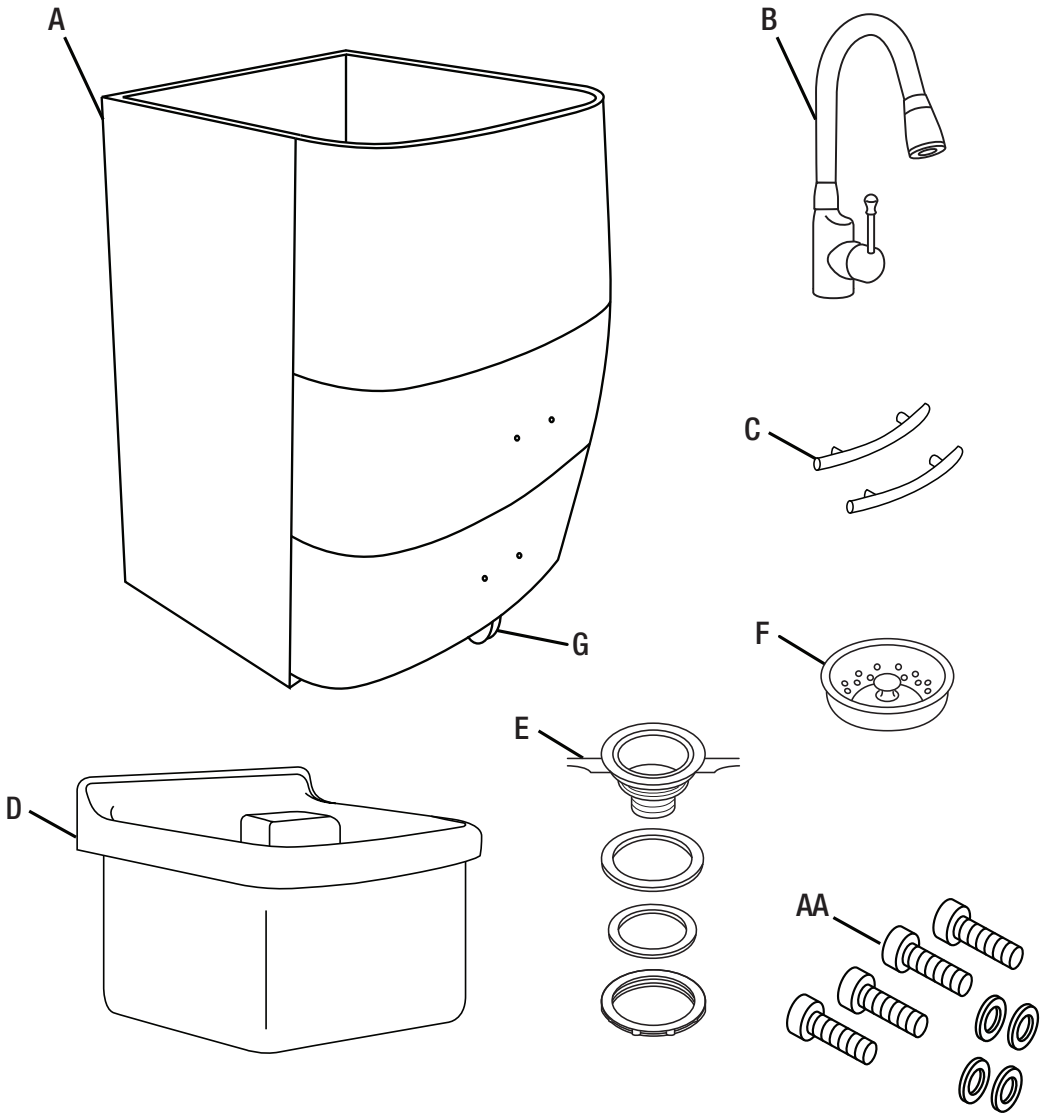
P-Trap



Supply line

# Pre-Installation (continued)

## PACKAGE CONTENTS

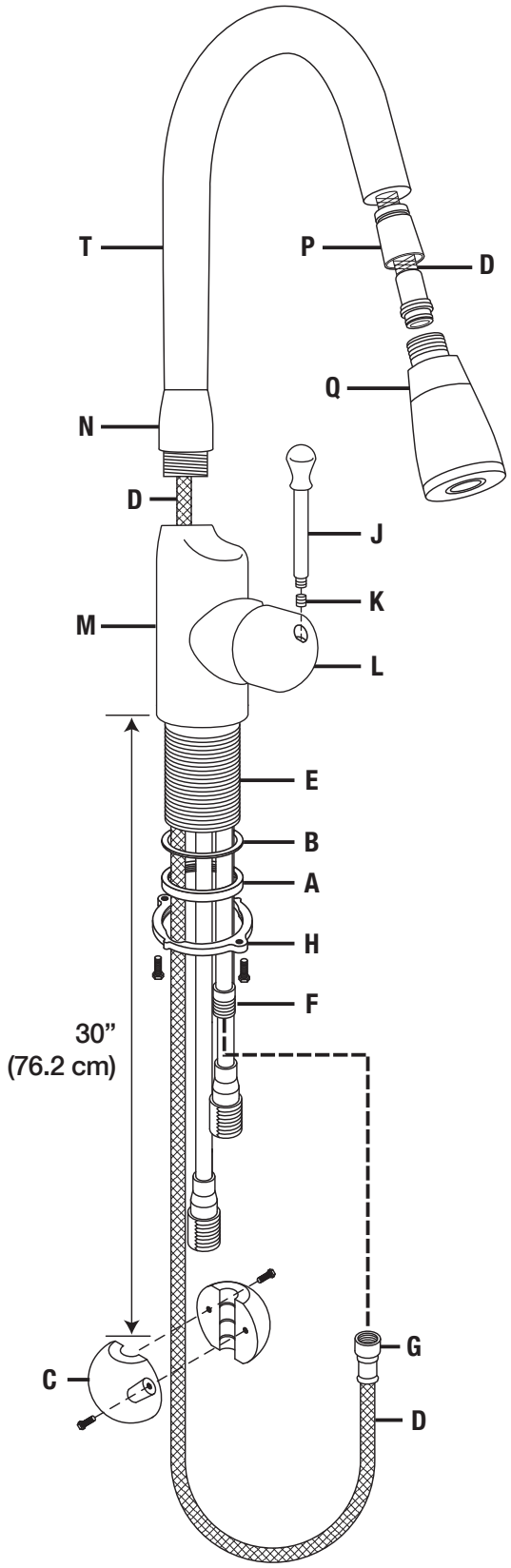



| Part | Description | Quantity |
|---|---|---|
| A | Cabinet | 1 |
| B | Faucet | 1 |
| C | Drawer handles | 2 |
| D | Utility sink | 1 |
| E | Strainer assembly | 1 |
| F | Strainer basket | 1 |
| G | Caster (pre-installed on cabinet) | 1 |
| AA | Screws & washers | 4 |

# Installation

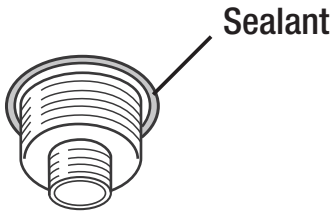
## FAUCET ASSEMBLY

1. Thread the hose (D) through the pipe (T) inserting first the small fitting (G).
2. Thread the hose through the body (M) of the faucet also inserting first the small fitting (G).
3. Insert the end of the pipe that has the nut (N) onto the body of the faucet. Hand tighten clockwise.
4. With one hand, hold the end of the hose (D) that has the large fitting (P). With the other hand, tighten the faucet head (Q) onto the large fitting (P) clockwise.
5. Unscrew the retaining ring (H) from the bottom of the faucet and ensure the washer (A) and gasket (B) are also kept with the ring (H).
6. Install the faucet through the hole on the sink, by first threading the flexible hose (D) through the hole, then place the base of the faucet thru the hole. A second person may be required to hold this in place until the faucet installation is complete.
7. From underneath, slide the gasket and washer (B + A) and the retaining ring (H) over the free end of the flexible hose (D) and slide it up to the exposed threaded section of the faucet (E).
8. Tighten the retaining ring (H) by hand until it is snug. Using a wrench or pliers, tighten the assembly. Do not over tighten. Gently tighten the 2 screws on the retaining ring (H).
9. Attach the free end (G) of the flexible hose onto the faucet outlet (F).
10. Install the counter-weight (C) on the flexible hose (D) approximately 30” (76.2 cm) down from the underside of the faucet. This can be adjusted based on your own requirements, but this is the normal location.
11. Screw lever (J) into the handle body (L). If the handle body (L) becomes loose over time, remove the lever (J) and using the supplied Allen key, tighten the screw (K) that is inside.

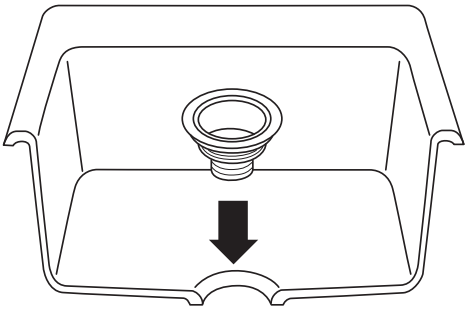


## STRAINER INSTALLATION

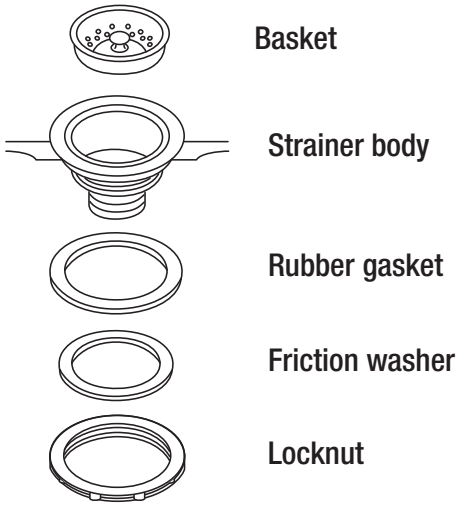
1. Apply a ring of plumber's putty to the underside of the strainer flange.




2. Insert the strainer body into the sink.



3. Assemble the rubber gasket, friction washer and locknut onto the strainer body from under the sink.




4. Hand tighten the locknut. Do not over tighten the locknut as it may split or deform the strainer body.

## CABINET INSTALLATION

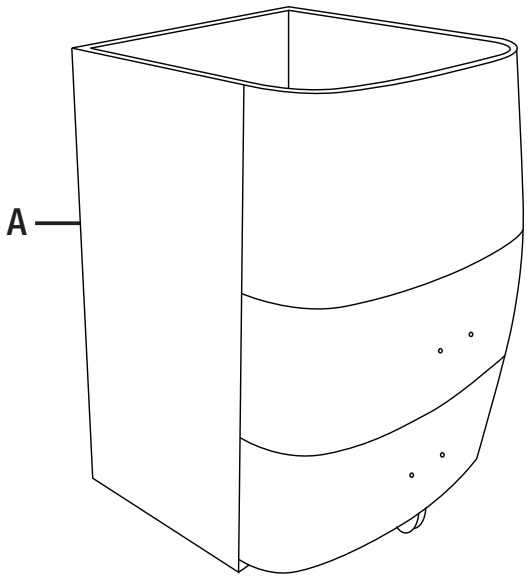
Carefully check the utility sink for damage and/or missing parts prior to installation. If there is any damage or if you are missing parts, do not proceed with the installation. Report damage and/or missing parts immediately to the manufacturer. Do not dispose of packaging before you are satisfied with your new utility sink.

**WARNING:** Always wear safety goggles and gloves during installation.

1. The main cabinet (A) is preassembled. The sink (E) is shipped inside the cabinet. The sink (E), faucet (B), strainer assembly (F) must be installed.

2. Remove the sink (E) carefully from inside the cabinet (A), and inspect for damage. If any damage is found please contact customer service prior to the installation.

3. Test the fit of the sink (E) on the cabinet (A), and note the final position for your reference. Remove the sink and place upright on a towel or piece of cardboard (see Fig. 1).



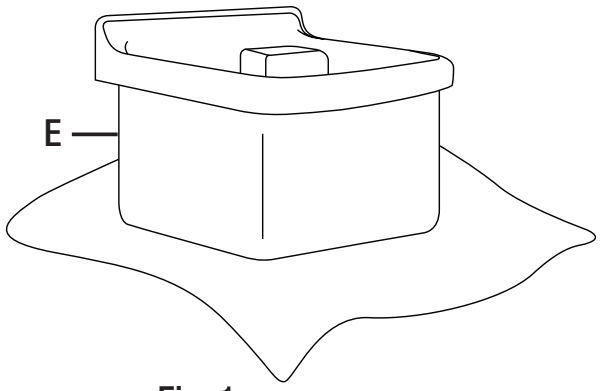




Fig. 1

## MOUNTING UTILITY SINK

1. Carefully place a bead of sealant all around the top of the cabinet (see Fig. 2).

2. Ease the sink onto the cabinet, and ensure it is placed evenly and centered on the cabinet. Use masking tape to hold the unit in place until the sealant dries (see Fig. 3).

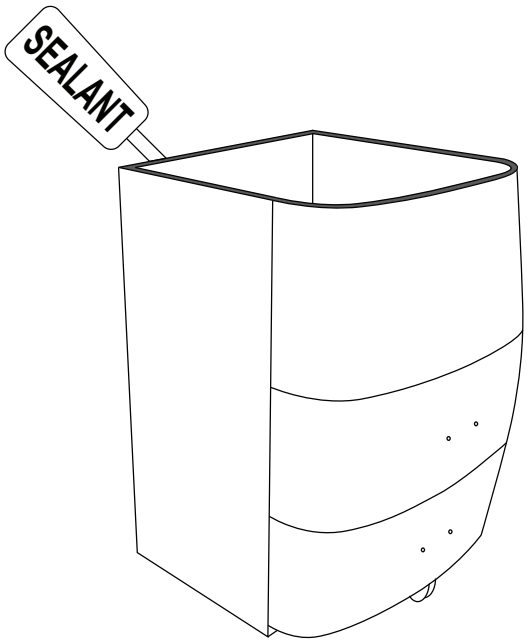



Fig. 2

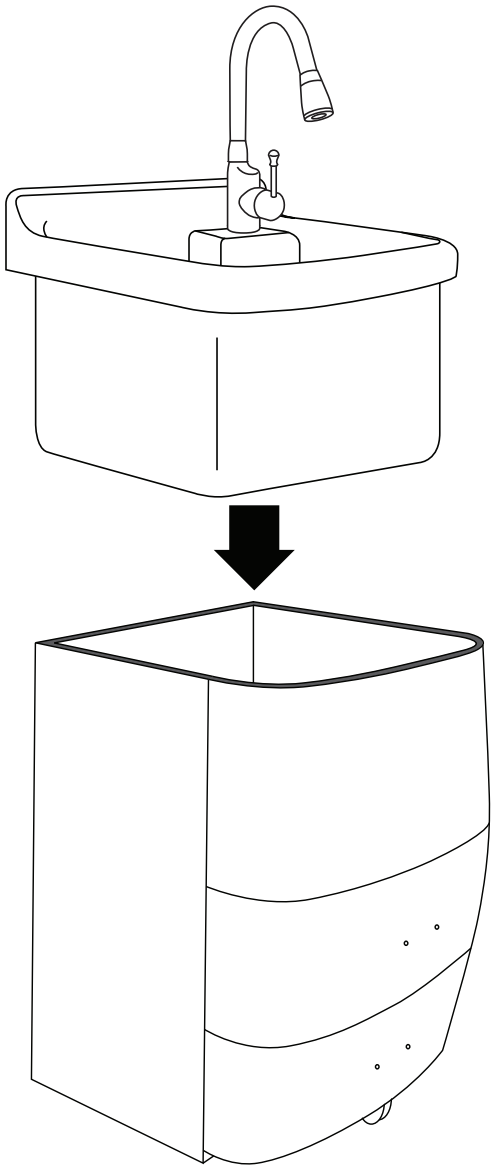


Fig. 3

# Installation (continued)

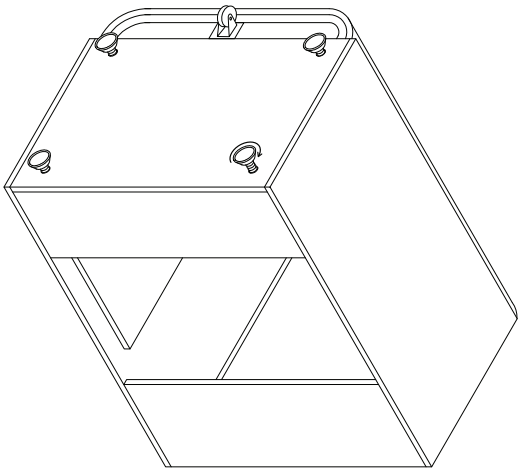
## PLACEMENT

The leveling legs on this unit come pre-installed, however some adjustments may be required.

- Move the assembled unit to its final location.
- Using a carpenter's level, turn the base of each leg until the cabinet is level.
- Final hook up of the supply lines and drain system can now be completed.

***NOTE:***

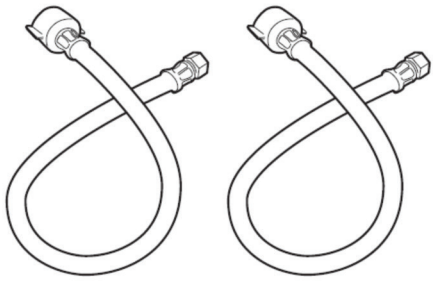
*The caster (G) is pre-installed.*



## SUPPLY LINES (NOT INCLUDED)

The supply lines that attach the faucet to the household water system, are not supplied with this unit. They need to be purchased separately.

Follow the manufacturers instructions for proper installation of the supply lines.



## INSTALLING THE DRAWER HANDLES

**WARNING:** Do not overtighten screws as you may damage the unit.

1. Insert each screw through a washer, then insert screw into the four pre-drilled holes.

2. Thread each screw into the handles. Do not over tighten screws (see Fig. 4).

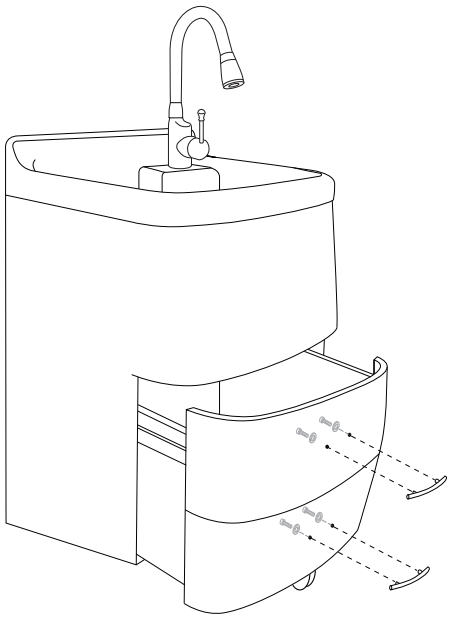


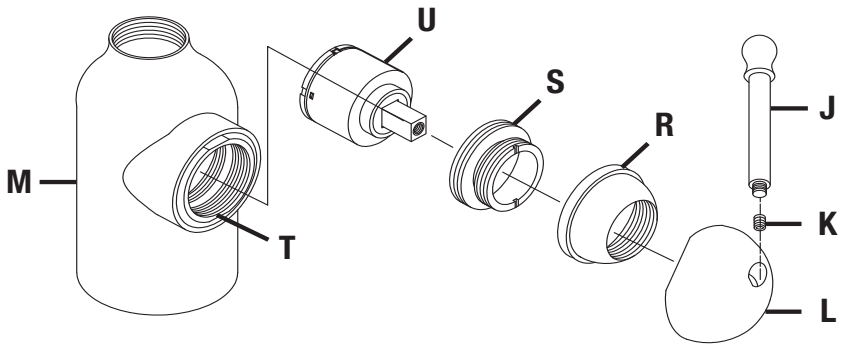
Fig. 4

# Maintenance

## CARTRIDGE REPLACEMENT

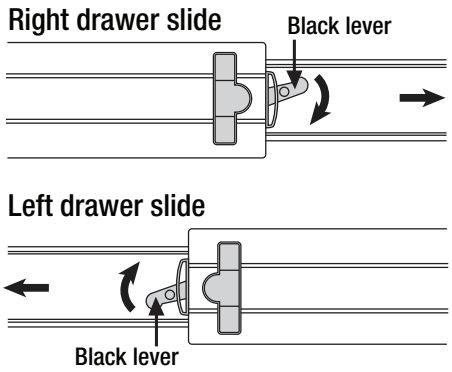
If in the future, the ceramic cartridge needs to be replaced, follow the below instructions:

1. Turn off the water supply to the faucet.
2. Unscrew the lever (J).
3. With an Allen key, release the screw (K) and pull out the handle body (L). The top lever of the cartridge (U) will be exposed.
4. Unscrew cap (R) and ring (S), being careful not to damage the threads.
5. Pull cartridge (U) out and replace with a new 35mm ceramic cartridge.
6. Replace ring (S) and cap (R), then replace handle body (L).
7. With an Allen key, tighten the screw (K) and then replace lever (J).
8. Open the water feed slowly to the faucet and test.




## DRAWER REMOVAL

1. Pull the drawer out to its fullest extension.
2. On each of the drawer slides there is a black lever that will slide out (only when the drawer is opened completely). Push the lever on the left slide up and the right lever down.
3. The drawer should now slide away from the cabinet. Reverse this procedure to replace the drawer.



# Care and Cleaning

## UTILITY SINK

This utility sink is manufactured with premium acrylic. With the proper care and maintenance it will provide you with many years of enjoyment.

| Do | Do not |
|---|---|
| - Use common household cleaners (non-abrasive) or a mild liquid dish washing detergent. Rinse well and dry with a clean cloth.<br>- Remove dust and dry dirt with a soft, damp cloth.<br>- Clean grease, oil, paint and ink stains with isopropyl (rubbing alcohol). Immediately rinse with water after removal of stain. | - Do not allow your acrylic surface to come into contact with products such as acetone (nail polish remover), nail polish, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc.<br>- Use caution when using sharp instruments that may fall and scratch the surface. |

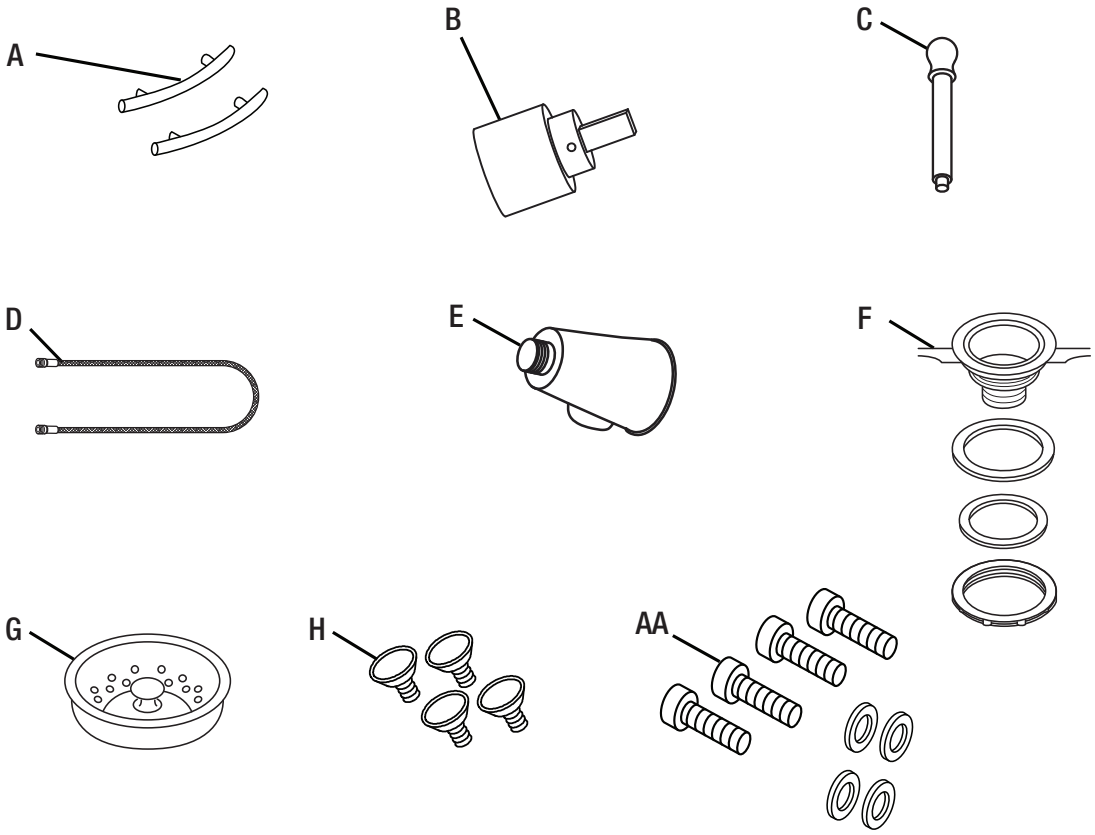
## CABINET

To maintain the surface of your cabinet, follow these tips.

| Do | Do not |
|---|---|
| - Remove dust and dry dirt with a soft, damp cloth.<br>- Clean grease, oil, paint and ink stains with isopropyl (rubbing alcohol). Immediately rinse with water after stain removal. | - Do not allow your cabinet surface to come into contact with products such as acetone (nail polish remover), nail polish, dry cleaning solution, lacquer thinners, gasoline, pine oil, etc.<br>- Use caution when using sharp instruments that may fall and scratch the surface. |

# Service Parts

If you are missing parts or if you require replacement parts, please contact our customer service team at customer.service@conglomkb.com or 1-877-333-0098, 8:30 am – 5 pm, EST, Monday–Friday. Identify the required part(s) and have the part number(s) ready.




| Part | Description | Code | Quantity |
|---|---|---|---|
| A | Drawer handles | QHL124 | 2 |
| B | Ceramic cartridge | QHL121 | 1 |
| C | Faucet lever | QHL125 | 1 |
| D | Hose | QHL126 | 1 |
| E | Faucet head | QHS120 | 1 |
| F | Strainer assembly | QHS147 | 1 |
| G | Strainer basket | QHL118 | 1 |
| H | Leveling legs | QHL127 | 4 |
| AA | Screws & washers | QHL123 | 4 |

Imported by:

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1-877-333-0098 | customer.service@conglomkb.com
(Service available in English and French, Monday - Friday from 8:30am - 5pm EST)
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